



College of Veterinarians of British Columbia

From the Office of the Registrar

December, 22, 2011.

To Whom It May Concern;

Re: CPA Internal Investigations Inc.

#268 – 19567 Fraser Highway, Surrey, B.C. V3S 9A4

I have been asked by Mr. John Pisarski, Managing Director, to provide a reference for his Company CPA Internal Investigations Inc. (CPA) and I am pleased and well placed to do so. I am the Registrar for the College of Veterinarians of British Columbia (CVBC) and in this capacity have retained the services of CPA in relation to many matters and have personally dealt with Mr. Pisarski and members of his team on a number of occasions.

CPA was first retained by the CVBC in 2005, in relation to private investigations and security advice. The quality of their service is such that we have continued to use their services, exclusive of any other investigative agency, since that time. CPA has provided a wide array of security and investigative work to the CVBC. The former has included various internal security measures. The latter has included covert surveillance and undercover investigations, primarily in the area of unauthorized practice of veterinary medicine.

I have been consistently impressed by the client-focused approach of CPA, their high standard of service, professionalism and integrity. They have many attributes, including these: they are efficient, always prompt to respond, unfailingly courteous, diligent, knowledgeable, proactive and responsible. For example, where the CVBC has sought advice on matters, the CPA team would inform us of all appropriate options and the related cost, and not hesitate to be forthright in recommending and undertaking further research if this was in the CVBC's best interest. In addition, upon completion of investigations, CPA has always provided a well written and cogent report.

In summary, I have been consistently satisfied and impressed with Mr. Pisarski, his colleagues and CPA, and would not hesitate to continue to retain their services. I would also not hesitate to recommend them to other potential clients.

Sincerely,

Valerie Osborne
Registrar, CVBC